



SIouxLAND
RECOVERY
FUND

Disaster Recovery Resource Guide

Revised:
July 9, 2024

211 Helpline

211 is the most comprehensive source of information about local resources and services in the country.

If you are a resident of Iowa, Nebraska, or South Dakota, 211 Helpline is available to you!

- Call 2-1-1 for help or visit <https://www.211.org/>.

Department Of Natural Resources

Private Well Flooding Guidance:

The main thing to know is that if flood waters have impacted a private well, individuals should not drink the well water or even wash with it until it has been tested. Individuals should contact Siouxland District Health Department to get their well tested (for free). If Siouxland is overwhelmed and not able to assist, there are steps in the document for doing an emergency shock chlorination.

Below are some links to additional documents that go in to a little more detail:

- [Emergencies & Disasters and Wells \(Water System Council\)](#)
- [Managing a Flooded Well \(Water Systems Council\)](#)
- [Disinfecting Your Well \(Water Systems Council\)](#)

Disaster Relief Team in Sioux City

The Southern Baptist Disaster Relief team is in Sioux City this week to assist residents who were affected by flooding in Riverside.

Volunteers will visit homes in the Riverside area, evaluate damage, and then assist in remediating the damage, including mold prevention.

All volunteers are easily identified with yellow colored apparel and identification and have completed a background check.

Residents who wish to use their services should call 712-255-5989, extension #2. Representatives will also be at the Riverside Flood Relief Resource Fair (more info. in the latter part of the guide).

Emergency Management - Woodbury County

Reporting Water Damage:

Residents with water damage, including basements outside voluntary evacuation areas, urged to report to the Iowa State Office of Emergency Services at <https://www.report-ia-state.orioncentral.com> to allocate appropriate resources to the area.

Road Closures:

While many roads closed due to flooding have reopened, officials urge the public to avoid these roadways to facilitate ongoing cleanup efforts. For a complete list of reopened roads, please visit the Woodbury County website at <https://www.iceasb.org/roads/county/woodbury.com>.

All questions regarding Flood Relief or Recovery Efforts should be directed to the following:

- **Inspections - Sioux City Inspections Office - 712-224-5216**
 - Residents are reminded not to begin any recovery efforts until the home has been inspected. Resident's of Sioux City who haven't had their homes inspected yet, please call the Sioux City Inspections Office or visit them at 405 6th St., Mon-Fri.
- **Utility Restoration - MidAmerican Energy - 712-281-9180**
 - Residents seeking utility restoration to their homes in Riverside must schedule an inspection through Sioux City Inspection Services. Inspections can be arranged during normal business hours by calling Inspections Services.
- **Temporary Shelter and Assistance**
 - The Red Cross continues to operate a temporary shelter at Sacred Heart Church (5010 Military Road) for residents displaced by the flood. They remain available to aid as needed. The shelter may be reached at 712-233-1652, or by contacting the local Red Cross 712-252-4081.
- **Flood Assistance - Community Action Agency (CAA) of Siouxland - 712-274-1610**
 - The CAA of Siouxland has clothing vouchers, an emergency food pantry, and personal hygiene items. They also have vouchers for the Junior League's Discovery Shop, Mission of the Messiah and Goodwill.
 - The CAA administers the Iowa Individual Disaster Assistance Grant Program for Woodbury County. Apply online at <https://caasiouxland.org>. For more information, call 712-274-1610
 - Volunteer Coordination and Cleaning Supplies can be found at the following locations:
 - Riverside: Riverside Lutheran Church. 1817 Riverside Blvd., 7:00am-6:00pm

- McCook Lake: Izaak Walton League, 215 Suncoast Dr.
- Correctionville:
 - Volunteers - River Valley Community School
 - Supplies - Correctionville Community Center

Funding for Riverside Neighborhood Residents

The City of Sioux City Neighborhood Services Division is pleased to announce the creation of a program to assist owner-occupied households that have been impacted by flooding in the Riverside neighborhood.

The program addresses the following needs related to the flood: HVAC, mechanical, water heaters, electrical panels, and radon mitigation (federal requirement). Other items to be approved on a case-by-case basis. All assistance is income based (only taxable income counted). Income limits are on a sliding scale based on household size (ex: a family of four could not make more than \$79,950 per year in taxable income). If a household only receives social security benefits not taxed, they would likely qualify. Up to \$10,000 per household in the form of a grant will be available. The program is funded by federal, state, and local grants.

Neighborhood Services Division staff will start going door-to-door in Riverside on Tuesday, July 2nd with information related to the program. Staff will be dressed in red or blue City of Sioux City Neighborhood Services Division polos and will carry a City employee ID. If a resident is not at home, information will be hung on the front door handle.

For more information, please contact Jill M. Wanderscheid at 712-224-5136.

Iowa Insurance Division

- **Post-Disaster Claims, Guides, and Scams Resources:**
<https://iid.iowa.gov/post-disaster-resources>

Iowa State University Extension And Outreach

Iowa State University Extension and Outreach has the following list of recovery resources:

- Iowa Concern:
 - 800-447-1985
 - <https://bit.ly/47AEBmX>
- Disaster and Crisis Recovery:
 - <https://bit.ly/45Gaifc>
- AnswerLine:
 - 800-262-3804
 - <https://bit.ly/3VeQ9te>
- Finding Answers Now:
 - <https://bit.ly/4cDo4I7>

*For additional information, please visit:

<https://www.extension.iastate.edu/disasterrecovery/flooding>.

Riverside Flood Relief Resource Fair

Riverside Lutheran Church, 1817 Riverside Blvd.

- Wednesday, July 10: 1pm - 4pm
- Thursday, July 11: 4pm - 8pm

The Woodbury County Emergency Operations Center and the City of Sioux City will host a Flood Relief Resource Fair for residents in the Riverside area who were recently impacted by flooding. Residents may come and go as they wish. No formal presentation will be provided. Translation services will be available.

Representatives from the following Siouxland agencies will be available to answer questions:

- American Red Cross
- Catholic Charities
- City of Sioux City
- Community Action Agency
- Junior League of Sioux City
- Sioux City Environmental Services
- Sioux City Fire Rescue
- Sioux City Building Inspections
- Sioux City Neighborhood Services
- Sioux City Police Department
- Siouxland Homebuilders Association
- Siouxland Mental Health
- Sunnybrook Hope Center
- The Salvation Army
- Woodbury County Emergency Management

Siouxland Mental Health Center

Siouxland Mental Health Center provides a comprehensive range of mental health services, including:

1. Walk-In Services (Therapy and Psychiatry Services)
2. Virtual Care
3. Mobile Crisis
4. 24/7 Crisis Line

Available locations for walk-in services:

- 625 Court Street, Sioux City, IA 712-252-3871
- 205 5th Street, Sioux City, IA 712-202-0173
- 1101 Court Street, Sioux City, IA 712-255-4209
- 4038 Division Street, Sioux City, IA 712-560-7996
- 909 W. 21st Street, South Sioux City, NE 402-412-4600
- 4265 Sergeant Road, Sioux City, IA 712-266-4543

Siouxland Mental Health Center serves all residents regardless of location. Their Crisis Line is available to everyone 24/7. Please call 712-560-7996 to speak to someone with the Crisis Line.

Small Business Development Center

The Small Business Development Center provides counseling and training to small businesses including working with SBA to develop and provide informational tools to support business start-ups and existing business expansion.

SBA Disaster Relief Facts:

- Businesses of all sizes and private nonprofit organizations may borrow up to \$2 million to repair or replace damaged or destroyed real estate, machinery and equipment, inventory and other business assets. SBA can also lend additional funds to help with the cost of improvements to protect, prevent or minimize disaster damage from occurring in the future.
- Disaster loans up to \$500,000 are available to homeowners to repair or replace damaged or destroyed real estate. Homeowners and renters are eligible for up to \$100,000 to repair or replace damaged or destroyed personal property, including personal vehicles.
- Interest does not begin to accrue until 12 months from the date of the first disaster loan disbursement. SBA disaster loan repayment begins 12 months from the date of the first disbursement.
- SBA will provide one-on-one assistance to disaster loan applicants at Disaster Recovery Centers.

Additional information is available by calling the SBA Customer Service Center at (800) 659-2955.

- **Disaster Recovery Checklist:** This is a general recovery checklist to guide business owners in the early stages. We also have a more detailed guide if needed linked under directors resources:
https://www.iowawesternsbdc.com/_files/ugd/8ca1a2_734ce00b69934dc1b6522d5683291442.pdf
- **Disaster Recovery Flyer:** The flyer includes general areas where the SBDC can assist as well as center information and a link to the disaster recovery webpage. Please let me know if you would like to make any changes to your center's flyer. An example is attached but each center's flyer can be found in this box folder:
<https://iastate.box.com/s/5a6ni48xbe0ft22qk5nvgmxna6g7kn0v>
- **Disaster Recovery Webpage:** <https://iowasbdc.org/director-resources/> Includes updates on current disasters and recovery centers as well as links to other resources.

South Dakota Department of Agriculture & Natural Resources

- **Flood Resources:** <https://danr.sd.gov/AboutDANR/floodresources.aspx>



DISASTER ASSISTANCE

To apply and get answers to your questions, call:

1-800-621-3362

711 or Video Relay Service (VRS): 1-800-621-3362

Please have the following available:

- Your address with zip code
- Condition of your damaged home
- Insurance information, if available
- Social Security number
- Phone number where you can be contacted
- Address where you can get mail or email address to receive electronic notifications

Direct Deposit: Disaster assistance funds can be sent directly to your bank account. Please provide your bank account type, account number and bank routing number.

Stay in touch with FEMA: When you apply, you will receive a FEMA registration number. Save it. You will need the number whenever you contact FEMA.



**Online registration
also available**



DisasterAssistance.gov
ACCESS TO DISASTER HELP AND RESOURCES

Disaster assistance is available without regard to race, color, religion, national origin, sex, age, disability, English proficiency or economic status.



ASISTENCIA POR DESASTRE

Para solicitar asistencia o dar seguimiento a su caso, llame al:

1-800-621-3362

711 o el Servicio de Retransmisión de Video (VRS): 1-800-621-3362

Por favor tenga disponible lo siguiente:

- Dirección con el código postal
- Condiciones de su propiedad dañada
- Información del seguro, si está disponible
- Número Seguro Social
- Número de teléfono donde se le pueda contactar
- Dirección donde usted puede recibir correspondencia o correo electrónico para recibir notificaciones electrónicas

Depósito Directo: Los fondos de asistencia por desastre se pueden enviar directamente a su cuenta bancaria. Proporcione por favor su tipo de cuenta bancaria, número de cuenta y número de ruta bancaria.

Manténgase en contacto con FEMA: Cuando solicite asistencia recibirá un número de registro de FEMA. Anote su número y guárdelo. Usted necesitará el número cada vez que se comunique con FEMA.



También puede inscribirse en línea



DisasterAssistance.gov/es
ACCESO A LA ASISTENCIA POR DESASTRE Y RECURSOS

La asistencia de recuperación por desastre está disponible sin tomar en consideración raza, color, religión, origen nacional, sexo, edad, discapacidad, dominio del inglés o nivel económico.