

SingleCare FAQ's

What is SingleCare?

SingleCare is prescription discount or savings program, similar to groups like Good RX. SingleCare works directly with pharmacies to negotiate up to 80% off prescription prices.

Is SingleCare insurance?

No. SingleCare is a prescription discount program.

Is there a fee to use SingleCare?

No. SingleCare is an absolutely free program, whether you have insurance or not. The SingleCare card you would receive from United Way is pre-activated. If you don't have the card with you, have its information on hand. You can also create an account through singlecare.com or through their app. Creating and activating an account is free.

If I have insurance or Medicare, can I still use SingleCare?

Yes, but you can't use it in conjunction with insurance or Medicare. For example, if you go to your pharmacy to pick up a prescription, you can't pay for the prescription with both your insurance and SingleCare. You would either pay using your insurance price or SingleCare.

When should I use SingleCare instead of Medicare?

SingleCare can help people Medicare save on prescriptions when:

- ☒ You don't have drug coverage through Medicare Advantage or Medicare Part D
- ☒ SingleCare prices are lower than your Medicare copay or coinsurance
- ☒ Your medication isn't covered by your Medicare Part D plan
- ☒ You're in the Medicare donut hole (AKA the coverage gap).

(Please Note: Using discount cards like SingleCare instead of Medicare, your out-of-pocket costs will not apply to your Medicare deductible).

Can I use SingleCare for my entire family?

Yes, SingleCare works for everyone. Also, SingleCare can be used for pet prescriptions you normally pick up at your pharmacy. However, you cannot use it when picking up a pet prescription at the veterinarian's office.

How do I use my SingleCare card?

To use your SingleCare card, just present it to your pharmacist when picking up your prescription and let them know you would like to use it to pay for the prescription.

Will SingleCare always be less expensive than my insurance or other discount programs, like GoodRX?

Not necessarily. It depends on your insurance, the prescription, and the pharmacy where you are picking it up from. Example: A person with insurance is prescribed a sleeping aid to take each night. Without insurance, the month-long prescription would cost \$86.52. With the person's insurance, it costs \$9 at Hy-Vee. Using SingleCare, at Hy-Vee it would cost \$31.88, but \$7.93 at Walmart. Using GoodRX, it would be \$21.55 at Hy-Vee and \$16.56 at Walmart. Just like anything, you have to shop around for the best deal.

How do I know how much SingleCare would save me on my prescription?

You can check online at singlecare.com, use the SingleCare app, a free downloadable app that can be found on the Apple App Store or Google Play, or by calling 844-2343057.

You can also ask your pharmacist to check the difference in price between insurance or medicare and SingleCare.

Which pharmacies accept SingleCare?

All major pharmacies accept SingleCare, including Hy-Vee, CVS, Walmart, Walgreens. Regarding smaller pharmacies, you would have to check with that specific pharmacy if they accept discount cards like SingleCare.

Is SingleCare worth it?

So far in 2023 (as of August 22), Siouxlanders have saved nearly \$70,000 on their prescriptions using SingleCare. Since 2008, Siouxlanders using SingleCare have saved over \$556,000.